

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of intercity telecommunications services offered by TTI National within the State of Ohio.

TTI NATIONAL, INC.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

Concurring Carriers

None

Connecting Carriers

None

Other Participating Carriers

None

Effective June 1, 2006, TTI National, Inc. (TTI) will no longer offer long distance service to new customers. Effective October 12, 2006, customers currently subscribed to TTI long distance service will no longer be able to move, add to, or make changes to their service. C/D C/D

---

ISSUED: October 12, 2006 EFFECTIVE: October 12, 2006

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

TABLE OF CONTENTS

	<u>Page</u>
Table of Contents	1
Check Sheet	2
Applicability	3
Explanation of Symbols	4
Section 1 - Definition and Abbreviations	5
Section 2 - Rules and Regulations	6 - 9
A. Availability of Service	6
B. Limitations on Service	6
C. Limitation of Liability	6 - 7
D. Locations of Service	7
E. Terminal Equipment	7
F. Taxes	7
G. Payment and Billing	7 - 8
H. Cancellation of Service by Customer	8
I. Cancellation of Service by Carrier	8
J. Timing of Calls	8
K. Calculation of Distance	9
Section 3 - Service Descriptions and Rates	10 - 22
1. Business Benefit Service	10 - 11
2. Wholesale Affinity Program	12
3. Affinity Programs	13
3.1 Affinity Programs Option A	13
4. Agency Program No. 1	14
5. New Business Benefit Service	15 - 16
6. TTI/ICG Service Plan I	17
7. TTI/ICG Service Plan II	18
8. Business Success Service	19 - 21
9. Advanced Call Service	22
Section 4 - Miscellaneous Services	23
1. Directory Assistance	23
2. Account Codes	23
3. Re-establishment of Service	23
4. Returned Checks	23
5. Traditional Operator Services	23
Section 5 - Promotional Offerings	24

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1Check Sheet

All pages listed are effective as of the date shown on the page.

<u>Page</u>	<u>Revision Number</u>
<u>Title</u>	2nd* (T)
1	Original
2	1st*
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

\* New or Revised Page

ISSUED: October 12, 2006

EFFECTIVE: October 12, 2006

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
 Tariff Administrator  
 205 N. Michigan Avenue, Suite 1100  
 Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

APPLICABILITY

This tariff applies to Intercity Telecommunications Services furnished by TTI National, Inc. between and among points within the State of Ohio.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

EXPLANATION OF SYMBOLS

- C - To signify changed regulation
- D - To signify discontinued rate or regulation
- I - To signify increased rate
- M - To signify matter relocated without change
- N - To signify new rate or regulation
- R - To signify reduced rate
- S - To signify reissued matter
- T - To signify a change in text but no change in rate or regulation
- Z - To signify a correction

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Access Line: A dedicated arrangement from the local telephone company or common carrier which connects the Customer's location to a Company network switching center.

Account Code: A series of digits entered by the caller to associate the telephone call with a particular department, cost center, or client. A non-verified Account Code will be accepted if it contains the proper number of digits. A verified Account Code will only be accepted if it can be matched with a number on the list of valid Account Codes provided by the Customer.

Authorization Code: A numerical code, one or more of which are available to a Customer to enable him/her to access the Carrier, and which are used by the Carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Carrier or Company: TTI National, Inc.

Conversation Minutes: For billing purposes calls are billed based on conversation minutes, which begin when the called party answers and end when the calling party disconnects.

Customer or Subscriber: The person, company, firm, corporation, or other entity which orders or uses service and is therefore responsible for the payment of charges due and compliance with the Company's tariff regulations.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening: From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

ENW: A combined rate period, encompassing the hours of both the Evening and Night/Weekend rate periods, as defined herein.

Off Peak: The period of time during any given day that begins at 5:01 PM and ends at 7:59 AM. This period is specified to categorize charges for communications usage.

Peak: The period of time during any given day that begins at 8:00 AM and ends at 5:00 PM. This period is specified to categorize charges for communications usage.

POP: A point-of-presence of the underlying carrier within the state or LATA.

Service: Service means any or all service(s) provided pursuant to this tariff.

Underlying Carrier: The carrier that furnishes switches and transmission facilities for the carriage of the customer services upon the order of TTI National, Inc.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 2 - RULES AND REGULATIONS

A. Availability of Service

Carrier offers resold interexchange telecommunications service to any person in its service area who desires to be a Customer, subject to the provisions of this tariff. Service is available 24 hours per day, 7 days a week.

B. Limitations On Service

1. Service is offered subject to the availability of the necessary facilities and/or equipment, and subject to the provisions of this tariff.
2. In accordance with the Minimum Telephone Service Standards (MTSS) (Chapter 4901:1-5, Ohio Administrative Code), the Company reserves the right to discontinue Service when necessitated by conditions beyond its control, when the Customer is using the Service in violation of the provisions of this tariff or in violation of the law, or for non-payment.
3. The Company does not undertake the transmission messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
4. Services provided under this tariff may be used for any lawful purpose for which the Service is technically suited.

C. Limitation of Liability

1. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damages), for any interruption, delay, error, omission, or defects in the Service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control. In any event, the Company's liability to a Customer is limited to the charges for Service rendered to the Customer.
2. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damages) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
3. The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 2 - RULES AND REGULATIONSC. Limitation of Liability (Cont.)

4. The Carrier shall not be liable for any damages, including usage charges, that the customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment which are transmitted or carried over Carrier's network without the authorization of Customer. The Customer shall be fully liable for all such usage charges.
5. The Customer is required to notify Company of any changes to Customer's equipment, including software controlling the equipment. Company is not liable for interruptions in Service caused by Customer's failure to notify Company prior to any change.

D. Locations of Service

Company will provide service to Customers at Customer premises within the State of Ohio.

E. Terminal Equipment

Carrier's facilities and service may be used with or terminated in Customer-provided communications systems, such as a PBX. Such terminal equipment shall be furnished and maintained at the expense of the providing Customer, except as otherwise agreed in advance and in writing. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

F. Taxes

Services may be subject to state and/or local taxes at the prevailing tax rates, if the Service originates or terminates in the State of Ohio or both. Such taxes are listed as separate line items in a Customer's bill and are not included in the quoted rates.

G. Payment and Billing

1. Service is provided and billed on a monthly basis. Long distance charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.
2. Bills are due and payable upon receipt. Bills will be considered past due no sooner than 14 days after from the bill postmark date. Interest at a rate of one and one-half percent (1.5%) per month will be charged on any amount which remains unpaid after twenty-five days from the rendering of the bill. Bills and billing practices shall conform with Rule 4901:1-5-15 Ohio Administrative Code.
3. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using the Customer's Authorization Codes or using facilities owned or controlled by the Customer will be billed to and must be paid by the Customer.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 2 - RULES AND REGULATIONSG. Payment and Billing (Cont.)

4. The Company reserves the right to examine the credit record of an applicant or Customer. A Customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to the Company before service is restored. A Returned Checks charge (Section 4.4) will apply for all returned checks.
5. The Customer may give the Company notice of a dispute as to charges by contacting the Company via the customer service number on the bill or by notifying the Company in writing at the address listed on the bill. If the dispute is not resolved to the Customer's satisfaction, the Customer may contact the PUCO at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY at 1-800-686-1570 or 1-614-466-8180.

H. Deposits

1. Customers may establish credit by any means available in accordance with 4901:1-17 and 4901:1-5-13 and 4901:1-5-14 OAC.
2. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two month's charges for a service or facility which has a minimum payment period of one month.
3. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded in accordance with 4901:1-17-06. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
4. Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for longer than 180 days will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

I. Cancellation of Service by Customer

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 2 - RULES AND REGULATIONS

J. Cancellation of Service by Carrier

1. Carrier will disconnect toll services for nonpayment in accordance with Rule 4901:1-5-17(B) OAC.
2. Carrier will disconnect toll services with notice to the customer in cases not involving nonpayment in accordance with Rule 4901:1-5-17(D) and (E) OAC.
3. Carrier will disconnect toll services without notice to the customer in cases no involving nonpayment in accordance with Rule 4901:1-5-17(G) OAC.
4. Carrier shall follow the payment schedule and disconnection procedures set forth at Rule 4901:1-5-17(K) OAC.
5. Carrier will follow the procedures for reconnection of toll service in accordance with Rule 4901:1-5-17(M) .

K. Timing of Calls

The Customer's long distance usage charges are based on the actual usage of Carrier's network. Usage is measured in Conversation Minutes. Chargeable time for the Customer shall begin when the local exchange company signals that the called party has answered. Chargeable time shall end when either party disconnects.

L. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are found in AT&T Tariff FCC No. 10.

Formula:

$$p \frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

1. Business Benefit Service<sup>1</sup>

Business Benefit Service offers a unified service for single or multi-location customers using switched and toll-free (in-WATS) termination. The Business Benefit Service package includes the availability of outbound and inbound (toll free). Business Benefit Switched Outbound and Inbound Access Service is billed in six-second increments and is rounded to the next higher six-second increment with an eighteen-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Switched Outbound and Inbound per minute rate	- InterLATA:	\$0.0925
	IntraLATA:	\$0.0900
Directory Assistance per call charge:		\$1.40

1.1 Business Benefit Term Plan

The Business Benefit Term Plan is a term plan, in lieu of all other tariffed term plans. This plan is only available to customers subscribing to Business Benefit Service. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

1.1.1 Definitions of Terms: For purposes of the Business Benefit Term Plan, the following definitions apply.

Qualifying Volume is the customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound; Card. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Term Plan volume commitment: Directory Assistance usage and surcharges; recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

1.1.2 Term Commitment and Renewal Options: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

1.1.3 Volume Commitment: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

<sup>1</sup>Business Benefit Service is available to existing customers only. Business Benefit Service is no longer available to new subscribers.

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

1. Business Benefit Service<sup>1</sup>

1.1 Business Benefit Term Plan (Cont.)

1.1.4 Underutilization Charges: Beginning in the month following execution of the Business Benefit Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

1.1.5 Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of termination, and ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

1.1.6 Rates: Customers will receive the following per minute rates based upon term commitment:

	InterLATA	IntraLATA
Month-to-Month:	\$.0850	\$.0825
1 and 2 Year Term:	\$.0800	\$.0800

<sup>1</sup>Business Benefit Service is available to existing customers only. Business Benefit Service is no longer available to new subscribers.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES2. Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of the following per minute rates. Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. Calling Card calls will be billed in six-second increments and rounded to the next higher six-second increment with a sixty-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Outbound/Inbound Switched Voice per minute rate: \$.0900

Calling Card per minute rate: \$.1450

Standard Calling Card per minute rate: \$.1600

Customers who select direct billing via credit card will receive the Calling Card per minute rate, all other Customers will receive the Standard Calling Card per minute rate.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100

Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES3. Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per minute rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

3.1 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option. Switched outbound and switched inbound call charges are subject to an 18 second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent.

The following per minute usage charges will apply:

Switched Outbound: \$0.09  
Switched Inbound: \$0.09

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

4. Agency Program No. 1

Agency Program No. 1 offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers may enroll in any one of the following program options: (1) one-year term plan for switched access service; (2) one-year term plan for dedicated access service; or (3) month-to-month plan for switched access service only.

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 60-second minimum call duration, and calls that are more than 60 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

4.1 1+, Dedicated Outbound and Inbound Service Rates: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intraLATA/intrastate calls.

<u>Switched Inbound/Outbound</u>	<u>InterLATA</u>	<u>IntraLATA</u>
Month-to-Month:	\$ .0800	\$ .0700
1-Year:	\$ .0750	\$ .0650

Dedicated Inbound/Outbound  
1-Year: \$ .0556

Calling Card: Customers will be charged \$0.149 per minute for calling card calls. No per call surcharge will apply.

4.2 Term Plans

Term plan customers are subject to the monthly minimums as follows:

Switched Access: \$25.00  
Dedicated Access: \$1000.00

Term plan customers are also subject to the following provisions:

4.2.1 Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program No. 1 usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

4.2.2 Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this program, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each month remaining in the customer's term of service at the time of actual termination. These charges will apply in addition to all incurred usage charges.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

5. New Business Benefit Service

New Business Benefit Service offers a unified outbound and inbound service for single or multi-location Customers using switched, dedicated, and/or New Business Benefit calling card access. The New Business Benefit package includes the availability of outbound, inbound (toll free) and calling card services.

New Business Benefit Switched Outbound Service, Dedicated Outbound Service, Switched Inbound Service, and Dedicated Inbound Services are billed in an eighteen (18) second initial increment and is rounded to the next higher six (6) second increment, Switched Inbound Service is billed in an eighteen (18) second initial increments and is rounded to the next higher six (6) second increment. New Business Benefit Calling Card Service is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

5.1 Term/Volume Commitment

Customers who access New Business Benefit Service via dedicated access (Option 4) must subscribe to the Service under a term plan, which equals or exceeds 1 year. The qualifying volume usage of a customer who accesses New Business Benefit via Dedicated access must equal or exceed \$1,000 in each monthly period of the Term of service. Qualifying volume usage only includes Dedicated Inbound/Outbound service.

5.2 Under Utilization Charge

If at the end of any monthly period of the term of Service, a customer fails to satisfy its monthly volume usage commitment, the Customer must pay the difference between the customers actual volume usage in the monthly period and the customers monthly qualifying volume usage commitment of \$1,000. (Applies to Option 4 only.)

5.3 Cancellation or Discontinuance With Liability:

Discontinuance of all services furnished under the New Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of termination, and ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

5. New Business Benefit Service (Cont.)

5.4 New Business Benefit Service Rates

Customers will be charged the following per minute usage charges for New Business Benefit Service Switched Outbound and Switched Inbound Service.

Option 1: Available to all customers of New Business Benefit Service subscribing via Switched Access on a month-to-month basis.

InterLATA:   \$.0750  
IntraLATA:   \$.0700

Option 2: Available to eligible members of a qualified services affinity group subscribing via Switched Access on a month-to-month basis.

InterLATA/IntraLATA:   \$.0900

Option 3: Available to eligible members of a qualified Direct Sales Affinity Member Group subscribing via Switched Access on a month-to-month basis.

InterLATA:   \$.0750  
IntraLATA:   \$.0700

Option 4: Available to all customers of New Business Benefit Service subscribing via Dedicated Access who commit to a 1 or 2 year term and a monthly volume usage commitment of \$1,000.

InterLATA/IntraLATA:   \$.0556

Option 5: Available to new and existing residential and business customers of New Business Benefit Service subscribing via Switched Access on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

InterLATA/IntraLATA:   \$.0590

Calling Card Service

The following per-minute rate will apply to card usage:   \$0.139

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

6. TTI/ICG Service Plan I

TTI/ICG Service Plan I offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. prior to October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard tariffed charges in this tariff for those services.

6.1 Usage Sensitive Charges:

6.1.1 Dial-1 Rate Per Minute: (Measured in 6-second initial and 6-second additional increments)

InterLATA: \$0.0710

IntraLATA:

	Ameritech Exchange Area	Cincinnati Bell Exchange Area
Peak:	\$0.0790	\$0.0790
Off-Peak:	\$0.0600	\$0.0790

Peak: 8:00am - 4:59pm Monday - Friday  
Off-Peak: 5:00pm - 7:59am Monday - Friday; all day Saturday and Sunday and Holidays\*\*

\*\* The following are Company-recognized Holidays, determined at the location of the calling station, for purposes of this plan:

- New Year's Day - January 1
- Memorial Day - As Federally Observed
- Independence Day - July 4
- Thanksgiving Day - As Federally Observed
- Christmas Day - December 25

6.1.2 Calling Card: (Measured in 30-second initial and 6-second additional increments)

Rate Per Minute (All Rate Periods): \$.2760  
Per Call Charge: no charge

6.2 Payphone Use Charge: \$0.25

6.3 Directory Assistance: \$0.50

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES7. TTI/ICG Service Plan II

TTI/ICG Service Plan II offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. on or after October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard tariffed charges in this tariff for those services.

7.1 Usage Sensitive Charges:7.1.1 Dial-1 Rate Per Minute: (Measured in 6-second initial and 6-second additional increments)IntraLATA: \$0.0500  
InterLATA: \$0.05007.1.2 Calling Card: (Measured in 30-second initial and 6-second additional increments)Rate Per Minute: \$0.2760  
Per Call Charge: no charge7.2 Payphone Use Charge: \$0.257.3 Directory Assistance: \$0.50

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

8. Business Success Service

Business Success Service provides outbound and toll free switched and dedicated service and calling card service to single or multi-location Customers.

8.1 Monthly Minimum Charges

Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service: A \$25.00 per-account per-month minimum charge will apply if a customer's usage charges under this plan are less than \$25.00 per account per month. This per-account charge will be applied against the customer's Business Success Service usage in the month it is charged.

Business Success Service Dedicated Outbound and Inbound Service for Switched Outbound and Toll Free Service: No minimum charge will apply to this service.

8.2 Rates and Charges

Usage Sensitive Charges:

8.2.1 Business Success Service Switched and Dedicated Outbound and Inbound Service:

Dial-1 and Toll Free Service:

Measured in 18-second initial and 6-second additional increments.

Switched: \$0.0295

Dedicated: \$0.0250

8.2.2 Business Success Service Calling Card Service:

Customers may elect either Business Success Calling Card Option 1 or Business Success Calling Card Option 2 as described below. All Calling Card calls are measured in 18-second initial and 6-second additional increments.

8.2.2.1 Business Success Calling Card Option 1: Customers of Business Success Calling Card Option 1 will receive a per-minute rate of \$0.139 and a per-call surcharge of \$0.00 for all Business Success Service Direct Dial Calling Card Calls.

8.2.2.2 Business Success Calling Card Option 2: For a monthly recurring charge of \$0.99, customers of Business Success service will receive a per-minute rate of \$0.099 and a per-call surcharge of \$0.00 for all Business Success Service direct dial calling card calls.

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES8. Business Success Service (Cont.)8.3 Service Availability:a) Service Types: Available service is:

Business Success Service Switched Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via switched access;

Business Success Service Dedicated Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via dedicated access;

Business Success Service Outbound Calling Card Service, which is service which originates via calling card access.

b) Service Option Availability: Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service, is available on a month-to-month basis. Customers may enroll in Business Success Service Outbound Calling Card Service without enrolling in other Business Success Service offerings.

Business Success Service Dedicated Outbound and Inbound Service is available under a 1 or 2 year term of service under a Business Success Service Dedicated Service Term Plan. Customers who subscribed to service via this term plan are subject to the following conditions:

- Definition of Terms: For purposes of the Business Success Service Term Plan, the following definition applies: Qualifying Volume is the customer's total domestic and international Business Success Service Dedicated Outbound Service usage after the application of promotional and other discounts. The following are not included as Qualifying Volume: Directory Assistance charges; monthly recurring and non-recurring charges; and taxes.
- Term Commitment and Renewal Options: A Customer must commit to service for a term of 1 or 2 years. The term of service will commence with the provisioning of service following the execution of the Business Success Service Dedicated Service Term Plan by a customer and the Company. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Success Service Dedicated Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES8. Business Success Service (Cont.)8.3 Service Availability (Cont.):b) Service Option Availability (Cont.):

- Volume Commitment: A customer's Qualifying Volume usage must equal or exceed \$3,000.00 in each monthly period of the term of service, beginning with the fourth month after customer enrolls in this service.
- Underutilization Charge: If during any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.
- Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Business Success Dedicated Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan. Customers subscribing to the Business Success Service Dedicated Term Plan who discontinue the plan will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of the termination and ii) the customer's monthly volume commitment for each month remaining in the annual period in which termination occurs.

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

9. Advanced Call Service  
Advanced Call Service is a Switched Outbound Dial 1, and Switched Inbound Toll Free 800 service with a Switched Outbound Calling Card service available to customers with single or multiple locations on a month-to-month basis. No monthly minimum and no monthly recurring charges will apply to this service. Usage sensitive charges will apply 24 hours a day, 7 days a week. All Dial 1 and Toll Free calls are measured in 60-second initial increments and 60-second additional increments. All Calling Card calls are measured in 18-second initial increments and 6-second additional increments.

9.1 Rates and Charges (Usage Sensitive)Outbound Dial 1

Measured in 60-second initial and 60-second additional increments.

Per minute charge: \$0.0790

Inbound Toll Free 800

Measured in 60-second initial and 60-second additional increments.

Per minute charge: \$0.0790

Outbound Calling Card

Measured in 60-second initial and 60-second additional increments.

Per minute charge: \$0.1390

Directory Assistance

Per call charge: \$0.85

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

SECTION 4 - MISCELLANEOUS SERVICES

1. Directory Assistance  
Charge per directory assistance call: \$1.99

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

2. Account Codes  
Monthly charge for non-verified Account Codes: no charge  
Monthly charge for verified Account Codes: \$10.00

3. Re-establishment of Service  
Non-recurring charge for re-establishment of service: \$20.00

4. Returned Checks  
Returned check charge (per check): \$20.00

5. Traditional Operator Services  
Traditional operator services are those services provided by the company in which the end user has a customer relationship with the company, the company contracts with the customer/end user to provide the services, and the customer/end user pay for the actual processing of the operator assisted calls.

- (a) Calls made from private residential or business phones presubscribed to TTI National and that are completed with the assistance of a TTI National operator;
- (b) Calls made from private residential or business phones that are not presubscribed to TTI National, but are placed by dialing 10-10555 or any other TTI National carrier identification code and that are completed with the assistance of an TTI National operator.

5.1 Usage Charges

- 5.1.1 Usage Charges for calls falling within classifications (a) and (b):

All Times of Day: \$0.36

- 5.1.2 Undiscountable per call surcharges for calls falling within classifications (a) and (b):

Person-to-Person Calls \$3.50

Operator Handled Calls

0+ collect, 0- collect or  
billed to a third number \$2.45

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.:

SHANNON L. BROWN

Tariff Administrator

205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF  
P.U.C.O. NO. 1

---

SECTION 5 - PROMOTIONAL OFFERINGS

RESERVED FOR FUTURE USE

---

ISSUED: July 18, 2003

EFFECTIVE: July 18, 2003

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_

SHANNON L. BROWN  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601