

TTI NATIONAL, INC.

ALABAMA LONG DISTANCE CATALOG SCHEDULE NO. 1

Effective June 15, 2007

TTI National, Inc., Alabama Long Distance Catalog Schedule No. 1

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(This page indicates all new and revised pages throughout this Catalog Schedule.)

CATALOG CHANGE PAGE

ORIGINAL PAGE NO. 1
EFFECTIVE: JUNE 15, 2007

TABLE OF CONTENTS

	<u>PAGE</u>
TITLE PAGE	Title Page
TABLE OF CONTENTS	1
APPLICATION OF CATALOG SCHEDULE	2
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS	3
SECTION 2 - RULES AND REGULATIONS	4
2.1 Undertaking of the Carrier	4
2.2 Limitations on Service	4
2.3 Limitations on Liabilities	4
2.4 Cancellation or Discontinuance of Service by Carrier	5
2.5 Cancellation or Termination of Service by Customer	5
2.6 Payment and Billing	5
2.7 Deposits	5
2.8 Taxes	6
2.9 Terminal Equipment	6
2.10 Interconnection	6
2.11 Inspection, Testing and Adjustment	6
2.12 Interruption of Service	6
SECTION 3 – DESCRIPTION OF SERVICE	7
3.1 Availability of Service	7
3.2 Timing of Calls	7
3.3 Service Offerings	7
SECTION 4 – RATES AND CHARGES	14
4.1 General	14
4.2 Basic Service Rates	14
4.3 Dedicated Access	15
4.4 Dial Access 800 Service	15
4.5 Dedicated Access 800 Service	16
4.6 Travel Card Service	17
4.7 Other Service Offerings	17
4.8 Other Service Charges	22
4.9 Directory Assistance	22
4.10 Employee Concession	22
SECTION 5 – SPECIAL SERVICE OFFERINGS	23
5.1 Special Service Offerings	23

ORIGINAL PAGE NO. 2
EFFECTIVE: JUNE 15, 2007

APPLICATION OF CATALOG SCHEDULE

This Catalog Schedule contains the regulations, rates and charges applicable to the provision of Interexchange telecommunications services by TTI National, Inc. for the use of Customers transmitting messages within the State of Alabama.

Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), TTI National is canceling its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for TTI National service with a Local Exchange Carrier (LEC). International services for Residential and Small Business customers will also remain tariffed through January 27, 2002. Also, beginning August 1, 2001, service descriptions, definitions, terms and conditions, and pricing for state-to-state services no longer federally tariffed may be found at <http://www.ttinational.com> or by calling 1-800-893-5094.

ORIGINAL PAGE NO. 3
EFFECTIVE: JUNE 15, 2007

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A facility arrangement which connects the Customer's location to the Company's network switching center.

Account Code - A series of digits entered by the caller to associate a call with a particular department, cost center, or client. A non-verified Account Code will be accepted if it contains the proper number of digits. A verified Account Code will only be accepted if it can be matched with a number on the list of valid Account Codes provided by the Customer.

Authorization Code - A numerical code, one or more of which are available to a Customer to enable it to access the Carrier's network, and which is used by the Carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Company or Carrier - TTI National, Inc.

Commission - The Alabama Public Service Commission.

Conversation Minutes - For billing purposes calls are billed based on conversation minutes, which begin when the called party answers and end when the calling party disconnects.

Customer or Subscriber - The person, company, firm, corporation, or other entity which orders or uses service and is therefore responsible for the payment of charges due and compliance with the Carrier's catalog regulations.

Day - From 8:00 AM up to but not including 5:00 PM Monday through Friday.

ENW - A combined rate period, encompassing the hours of both the Evening and Night/Weekend rate periods, as defined herein.

Off Peak - The period of time during any given day that begins at 5:01 PM and ends at 7:59 AM. This period is specified to categorize charges for communications usage.

Peak - The period of time during any given day that begins at 8:00 AM and ends at 5:00 PM. This period is specified to categorize charges for communications usage.

Service - Any or all service(s) provided by Carrier pursuant to this catalog.

Underlying Carrier - The carrier that furnishes switches and transmission facilities for the carriage of the customer services upon the order of TTI National, Inc.

ORIGINAL PAGE NO. 4
EFFECTIVE: JUNE 15, 2007

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Carrier

- 2.1.1 Carrier's services and facilities are furnished for communications originating at specified points within the state of Alabama under terms of this Catalog Schedule.
- 2.1.2 The Carrier installs, operates, and maintains the communications services provided here under in accordance with the terms and conditions set forth under this Catalog. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.3 The Carrier's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days a week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this catalog.
- 2.2.2 The Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this catalog, or for non-payment by Customer.
- 2.2.3 All facilities provided under this catalog are directly controlled by Carrier and the Customer may not transfer or assign the use of Service, except with the prior written consent of the Carrier. Such transfer or assignment shall only apply where there is no interruption of the use or location of the Service, and all regulations and conditions contained in this Catalog shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.4 The service may not be used for any unlawful purpose.

2.3 Limitations on Liabilities

- 2.3.1 The Carrier's liability shall be limited to damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of the Customer. Such liability shall commence upon activation of the Service. In no event shall such liability exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur, calculated pursuant to paragraph 2.12.
- 2.3.2 The Carrier shall not be liable for, and the Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, for any loss, damage, defacement, or destruction of the premises of Customer or any others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of the service or facilities, provided that such occurrence is not the direct result of the Carrier's negligence. No agents or employees of other Carriers shall be deemed to be agents or employees of the Carrier.
- 2.3.3 The Carrier shall not be liable for any damages, including usage charges, that the customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises which are transmitted or carried over carrier's network without the authorization of Customer. The Customer shall be fully liable for all such usage charges.

ORIGINAL PAGE NO. 5
EFFECTIVE: JUNE 15, 2007

SECTION 2 - RULES AND REGULATIONS

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may cancel service prior to commencement or discontinue Service that is being provided under the following conditions provided that, unless otherwise stated, the Customer shall be given written notice to comply with any rule or remedy any deficiency.

- 2.4.1 For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of the Commission.
- 2.4.2 For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier or its agents.
- 2.4.3 For noncompliance with any of the provisions in the catalog governing the Service.
- 2.4.4 For nonpayment of any sum due to the Carrier for more than thirty (30) days after delivery to the custody of US Mail or other standard delivery services.
- 2.4.5 Without notice in the event of Customer use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and claims lodged against Carrier by third parties.
- 2.4.7 Without notice by reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Carrier from furnishing the Service.

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 The Customer may cancel Service by giving notice to the Carrier up to the day Service is scheduled to commence.
- 2.5.2 If the Customer orders Service which requires special construction or special facilities dedicated to the Customer's use, and then cancels his order before service begins, a charge will be made to the Customer for the non-recoverable portions of the expenditures or liabilities incurred expressly on behalf of the Customer by the Carrier.
- 2.5.3 The Customer may terminate Service by giving notice, provided that the Customer shall be responsible for all charges incurred to the date of termination, including, but not limited to, all charges charged to the Customer by other carriers for Service provided to the Customer, including, but not limited to, termination charges.

2.6 Payment and Billing

- 2.6.1 Service is provided and billed on a monthly basis. Intrastate charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.
- 2.6.2 Bills are due and payable upon receipt. A late payment fee of one and one-half percent (1.5%) per month will be charged on any amount which remains unpaid after thirty days from the rendering of the bill.
- 2.6.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by the Customer will be billed to and must be paid by Customer.
- 2.6.4 The Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to Carrier before Service is restored.
- 2.6.5 If notice from Customer of a dispute as to charges is not received orally or in writing by the Carrier after a bill has been rendered to the Customer, the billing will be considered and binding.

2.7 Deposits

The Carrier does not require a deposit from the Customer.

ORIGINAL PAGE NO. 6
EFFECTIVE: JUNE 15, 2007

SECTION 2 - RULES AND REGULATIONS

2.8 Taxes

Service may be subject to state and/or local taxes at the prevailing rates, if the Service originates and terminates in the State of Alabama. All such taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the rates and charges listed herein.

2.9 Terminal Equipment

The Carrier's Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment shall be furnished and maintained at the expenses of the Customer, except as otherwise provided. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of Carrier's Service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.10 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. The Customer is responsible for all charges billed by other carriers for use in connection with Carrier's Service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.11 Inspection, Testing and Adjustment

2.11.1 The Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether catalog requirements are being complied with in the installation, operation and maintenance of the Customer's or the Carrier's equipment. The Carrier may interrupt the Service upon reasonable notice, as necessary, because of departure from any of these requirements.

2.11.2 Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier by the Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to the Carrier.

2.11.3 The Carrier shall not be liable for any damages for Service interruption pursuant to this section. The Customer shall not be entitled to any credits for interruption of Service pursuant to this section when the interruption is less than two (2) consecutive hours.

2.12 Interruption of Service

2.12.1 The Customer shall be given a credit allowance for any interruption of service which is not due to the Company's inspection, testing or adjustment, if for a period of two (2) hours or less, mistakes or errors of the Customer, or to the failure of facilities or equipment provided by the Customer. Credit allowance shall be subject to the general liability provisions set forth in Section 2.3.1 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.

2.12.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

2.12.3 No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.

2.12.4 The Customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the Service affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - Outage time in hours

"B" - Total monthly fixed, non-usage sensitive charge for affected facility

ORIGINAL PAGE NO. 7
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Availability of Service

Carrier offers resold interexchange telecommunications service to any person in its service area who desires to be a Customer, subject to the provisions of this Catalog. Service is available 24 hours per day, 7 days per week.

3.2 Timing of Calls

3.2.1 Long distance usage charges are based on the actual usage of Carrier's network. Usage is measured in Conversation Minutes.

3.2.2 Chargeable time for the Customer shall begin as determined by industry standard answer detection methods, including hardware answer supervision. Chargeable time for a call shall end upon disconnection by either party.

3.2.3 The minimum call duration varies by service offering, as indicated in Section 4 – Rates and Charges of this Catalog.

3.2.4 Unless otherwise specified in this Catalog, for billing purposes usage is measured and rounded to the next higher six second increment after the initial period.

3.2.5 No charges shall apply for incomplete calls. If a Customer believes it has been incorrectly billed for an incomplete call, the Carrier will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

3.3 Service Offerings

Applicable rate schedules for the following services are provided in Section 4 – Rates.

3.3.1 Dial Access Business Service

Dial Access Business Service is a time-of-day outbound long distance service offered to business Customers. Dial Access Business Service Customers utilize Feature Group D access.

3.3.2 Dial Access Business Service Plus

Dial Access Business Service Plus is an outbound long distance service offered to business Customers. Dial Access Business Service Customers utilize Feature Group D access.

3.3.3 Dial Access Business Service Carrier Specific

Dial Access Business Service Carrier Specific is an outbound long distance service using a specific underlying carrier.

3.3.4 Dedicated Access Business Service

Dedicated Access Business Service is an outbound long distance service offered to business Customers. Dedicated Access Business Service Customers utilize dedicated Access Lines.

3.3.5 Dedicated Access Business Service Carrier Specific

Dedicated Access Business Service is an outbound long distance service provided through a specific carrier that is offered to business Customers. Dedicated Access Business Customers utilize dedicated Access Lines. Dedicated Access Business Service Carrier Specific is an outbound long distance service using a specific underlying carrier.

ORIGINAL PAGE NO. 8
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.6 Dial Access 800 Service

Dial Access 800 Service is an inbound long distance service offered to business Customers. Dial Access 800 Service calls are terminated over the Customer's local telephone lines.

3.3.7 Dial Access 800 Service Carrier Specific

Dial Access 800 Service is an inbound long distance service offered to business Customers. Dial Access 800 Service calls are terminated over the Customer's local telephone lines. Dial Access 800 Service Carrier Specific is a long distance service using a specified underlying carrier.

3.3.8 Dedicated Access 800 Service

Dedicated Access 800 Service is an inbound long distance service offered to business Customers. Dedicated Access 800 Service calls are terminated over dedicated access lines.

3.3.9 Dedicated Access 800 Service Carrier Specific

Dedicated Access 800 Service is an inbound long distance service offered to business Customers. Dedicated Access 800 Service calls are terminated over dedicated access lines. Dedicated Access 800 Service Carrier Specific is a long distance service using a specified underlying carrier.

3.3.10 Travel Card Service

Travel Card Service is an outbound long distance service offered to both residential and business customers. This service will enable the Customer to call from locations other than the primary site using a specific access code.

3.3.11 Travel Card Service Carrier Specific

Travel Card Service is an outbound long distance service offered to both residential and business Customers. This service will enable the Customer to call from locations other than its primary site using a specific access code. Travel Card Service Carrier Specific is an outbound long distance service using a specified underlying carrier.

3.3.12 Combined Business Calling Plan Service

Combined Business Calling Plan Service is an outbound, inbound (800) and travel card service. The Combined Business Calling Plan contains two options: Option A is geared towards residential and small business customers; and Option B is geared towards medium-sized business customers.

Applicable rate schedules for Combined Business Calling Plan Service are provided in Section 4 – Rates and Charges.

ORIGINAL PAGE NO. 9
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.13 Business Benefit Service

Business Benefit Service offers a unified service for single or multi-location Customers using switched and toll-free (in WATS) termination. The Business Benefit package includes the availability of outbound and inbound (toll-free).

Business Benefit Switched Outbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum, Business Benefit Switched Inbound Access Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an eighteen (18) second per call minimum; International, Business Benefit Service is billed in six (6) second increments and is rounded to the next higher six (6) second increment with an thirty (30) second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

3.3.14 Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of rates specified in Section 4.7.3. Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Customers who select direct billing via credit card will receive the Calling Card Service Rate, all other Customers will receive the Standard Rate. Calling Card calls will be billed in six-second increments and rounded to the next higher six-second increment with a sixty-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

3.3.15 Business Benefit Term Plan

The Business Benefit Term Plan is a term plan, in lieu of all other cataloged term plans. This plan is only available to customers subscribing to Business Benefit Service. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

3.3.15.1 Definition of Terms: For purposes of the Business Benefit Term Plan, the following definitions apply:

Qualifying Volume is the customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound; Card. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Term Plan volume commitment: Directory Assistance usage and surcharges; recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

3.3.15.2 Term Commitment and Renewal Options: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the provisioning of service following the execution of the Business Benefit Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

3.3.15.3 Volume Commitment: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

3.3.15.4 Underutilization Charges: The following charges will apply.

Beginning in the month following execution of the Business Benefit Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

ORIGINAL PAGE NO. 10
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.15 Business Benefit Term Plan (Cont.)

3.3.15.5 Cancellation or Discontinuance With Liability: Discontinuance of all services furnished under the Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to (i) the Under-utilization Charge for the monthly period of termination and, (ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

3.3.16 Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per unit rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

3.3.16.1 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option.

3.3.16.1.1 Rates: Switched outbound and switched inbound call charges are subject to an 18-second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent. Section 4.7.5 per-minute usage charges will apply.

3.3.17 Business Benefit Service Option 3a Savings Plan I

A variation of Business Benefit Service, Business Benefit Service Option 3a Savings Plan offers reduced in-state Dial-1 rates for additional monthly recurring charge.

Customers enrolled in this plan may place intraLATA and interLATA Dial-1 calls at the rate list in Section 4.3.22. Customers enrolled in this plan will be charged an additional \$3.00 monthly recurring charge.

3.3.18 TTI/ICG Service Plan I

TTI/ICG Service Plan I offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. prior to October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard cataloged charges in this catalog for those services.

** The following are Company-recognized Holidays, determined at the location of the calling station, for purposes of this plan:

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.19 TTI/ICG Service Plan II

TTI/ICG Service Plan II offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. on or after October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard cataloged charges in this catalog for those services.

3.3.20 Agency Program No. 1

Agency Program No. 1 offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers may enroll in any one of the following program options: (1) one-year term plan for switched access service; (2) one-year term plan for dedicated access service; or (3) month-to-month plan for switched access service only.

3.3.20.1 Terms Plans

Term plan customers are subject to the monthly minimums as follows:

Switched access \$25
Dedicated access 1000

Term Plan customers are also subject to the following provisions:

3.3.20.1.1 Underutilization: For each monthly period of a customer's term of service in which a customer's Agency Program No. 1 usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fails to equal or exceed the applicable monthly minimum, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.

3.3.20.1.2 Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this plan, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each monthly remaining in the customer's term of service at the time of actual termination. These charges will apply in addition to all incurred usage charges.

3.3.20.2 Billing Increments

1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 60-second minimum call duration, and calls that are more than 60 seconds will be billed in 6-second 1st increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.

3.3.20.3 Rates

1+, Dedicated Outbound and Inbound Service: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intralata/intrastate calls.

Calling Card: Customers will be charged a per minute for calling card calls.

No per call surcharge will apply.

ORIGINAL PAGE NO. 12
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.21 Business Success Service

Business Success Service provides outbound and toll free switched and dedicated service and calling card service to single or multi-location customers.

3.3.21.1 Service Types: Available service is:

Business Success Service Switched Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via switched access;

Business Success Service Dedicated Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via dedicated access;

Business Success Service Outbound Calling Card Service, which is service which originates via calling card access.

3.3.21.2 Service Option Availability:

Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service, is available on a month-to-month basis.

Business Success Service Dedicated Outbound and Inbound Service is available under a 1 or 2 year term of service under a Business Success Service Dedicated Service Term Plan. Customers who subscribed to service via this term plan are subject to the following conditions:

Definition of Terms: For purposes of the Business Success Service Term Plan, the following definition applies: Qualifying Volume is the customer's total domestic and international Business Success Service Dedicated Outbound Service usage after the application of promotional and other discounts. The following are not included as Qualifying Volume: Directory Assistance charges; monthly recurring and non-recurring charges; and taxes.

Term Commitment and Renewal Options: A Customer must commit to service for a term of 1 or 2 years. The term of service will commence with the provisioning of service following the execution of the Business Success Service Dedicated Service Term Plan by a customer and the Company. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Success Dedicated Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service. Volume Commitment: A customer's Qualifying Volume usage must equal or exceed \$3, 000.00 in each monthly period of the term of service.

Underutilization Charge: If during any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Business Success Dedicated Service Term Plan Prior to the expiration of the committed term of service constitutes discontinuance of the plan. Customers subscribing to the Business Success Service Dedicated Term Plan who discontinue the plan will be required to pay a charge in an amount equal to I) the Underutilization Charge for the monthly period of the termination and II) the customer's monthly volume commitment for each month remaining in the annual period in which termination occurs.

Rates: Per-Minute usage will apply.

ORIGINAL PAGE NO. 13
EFFECTIVE: JUNE 15, 2007

SECTION 3 - DESCRIPTION OF SERVICE

3.3 Service Offerings (Cont.)

3.3.22 New Advanced Call Service

Advanced Call Service is a Switched Outbound Dial 1, and Switched Inbound Toll Free 800 service with a Switched Outbound Calling Card service available to customers with single or multiple locations on a month-to-month basis. No monthly minimum and no monthly recurring charges will apply to this service. Usage sensitive charges will apply 24 hours a day, 7 days a week. All Dial 1 and Toll Free calls are measured in 60-second initial increments and 60-second additional increments. All Calling Card calls are measured in 18-second initial increments and 6-second additional increments.

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One number may be requested per each directory assistance call. The Directory Assistance charge applies to each call, regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

ORIGINAL PAGE NO. 14
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.1 General

Conversation Minutes for each of the following services are billed in increments of six (6) seconds.

4.2 Basic Service Rates

4.2.1 Dial Access Business Service

Usage sensitive charge per call (\$ per increments of seconds):

Day:	<u>First 6 Seconds</u>	<u>Addl. 6 Seconds</u>
	\$0.0624	\$0.0208

ENW:	\$0.0513	\$0.0170
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Monthly Recurring Charge:	None
Installation Charge:	None
Minimum Billing Period:	6 seconds

4.2.2 Dial Access Business Service Plus

Usage sensitive charge per call – (all rate periods):	\$0.2030/min.
Monthly Recurring Charge:	None
Installation Charge:	None
Minimum Billing Period:	6 seconds

4.2.3 Dial Access Business Service Carrier Specific -Wittel Service A

Usage sensitive charge per call - Peak	\$0.01697/min.
Usage sensitive charge per call - Off Peak	\$0.1459/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

4.2.4 Dial Access Business Service Carrier Specific -Wittel Service B

Usage sensitive charge per call - Peak	\$0.01458/min.
Usage sensitive charge per call - Off Peak	\$0.1420/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

4.2.5 Dial Access Business Service Carrier Specific -Wittel Service C

Usage sensitive charge per call - Peak	\$0.01768/min.
Usage sensitive charge per call - Off Peak	\$0.1520/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

4.2.6 Dial Access Business Service Carrier Specific -Frontier Service A

Usage sensitive charge per call – (all rate periods):	\$0.1300/min.
Monthly Recurring Charge:	None
Installation Charge:	None
Minimum Billing Period:	6 seconds

ORIGINAL PAGE NO. 15
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.2 Basic Service Rates (Cont.)

4.2.7 Dial Access Business Service Carrier Specific –Frontier Service B
Usage sensitive charge per call – (all rate periods): \$0.1120/min.
Monthly Recurring Charge: None
Installation Charge: None
Minimum Billing Period: 6 seconds

4.2.8 Dial Access Business Service Carrier Specific –Frontier Service C
Usage sensitive charge per call – (all rate periods): \$0.1260/min.
Monthly Recurring Charge: None
Installation Charge: None
Minimum Billing Period: 6 seconds

4.3 Dedicated Access

4.3.1 Dedicated Access Business Service
Usage sensitive charge per call - (all rate periods): \$0.1260/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

4.3.2 Dedicated Access Business Service Carrier Specific - Wiltel
Usage sensitive charge per call - Peak \$0.0908/min.
Usage sensitive charge per call - Off Peak \$0.0775/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

4.3.3 Dedicated Access Business Service Carrier Specific - Frontier
Usage sensitive charge per call - (all rate periods): \$0.0813/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

4.4 Dial Access 800 Service

4.4.1 Dial Access 800 Service
Usage sensitive charge per call - (all rate periods): \$0.2030/min.
Installation charge: None
Minimum billing period: 6 seconds

Non-Usage Sensitive Charges:
Per 800 Number Per Month \$2.00

4.4.2 Dial Access 800 Business Service Carrier Specific - IXC Service A
Usage sensitive charge per call – Uniform: \$0.1342/min.
Installation charge: None
Minimum billing period: 6 seconds

Non-Usage Sensitive Charges:
Per 800 Number Per Month \$2.00

ORIGINAL PAGE NO. 16
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.4 Dial Access 800 Service (Cont.)

4.4.3 Dial Access 800 Business Service Carrier Specific - IXC Service B

Usage sensitive charge per call – Uniform:	\$0.1181/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

4.4.4 Dial Access 800 Business Service Carrier Specific – Wiltel Service A

Usage sensitive charge per call - Peak	\$0.1697/min.
Usage sensitive charge per call - Off Peak	\$0.1459/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

4.4.5 Dial Access 800 Business Service Carrier Specific – Wiltel Service B

Usage sensitive charge per call - Peak	\$0.1458/min.
Usage sensitive charge per call - Off Peak	\$0.1420/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

4.4.6 Dial Access 800 Business Service Carrier Specific – Wiltel Service C

Usage sensitive charge per call - Peak	\$0.1768/min.
Usage sensitive charge per call - Off Peak	\$0.1520/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

4.5 Dedicated Access 800 Service

4.5.1 Dedicated Access 800 Service

Usage sensitive charge per call - (all rate periods):	\$0.1260/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

4.5.2 Dedicated Access 800 Service Carrier Specific – Wiltel

Usage sensitive charge per call - Peak	\$0.0908/min.
Usage sensitive charge per call - Off Peak	\$0.0775/min.
Installation charge:	None
Minimum billing period:	6 seconds
Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

ORIGINAL PAGE NO. 17
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.6 Travel Card Service

4.6.1 Travel Card Service

Usage sensitive charge per call:	\$0.2300/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

Non-Usage Sensitive Charges:	
Per Call Charge	\$0.25

4.6.2 Travel Card Service Carrier Specific – TTI Service A

Usage sensitive charge per call:	\$0.2300/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

4.6.3 Travel Card Service Carrier Specific – TTI Service B

Usage sensitive charge per call:	\$0.2400/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

4.6.4 Travel Card Service Carrier Specific – TTI Service C

Usage sensitive charge per call:	\$0.2500/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	6 seconds

Non-Usage Sensitive Charges:	
Per Call Charge	\$0.40

4.7 Other Service Offerings

4.7.1 Combined Business Calling Plan Service

A. Option A:

1. Switched Access Service:

Usage Sensitive charge per call - Outbound/Inbound (800) Service:	\$0.0800/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	18 seconds

Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

2. Dedicated Access Service:

Usage Sensitive charge per call - Outbound/Inbound (800) Service:	\$0.0535/min.
Monthly recurring charge:	None
Installation charge:	None
Minimum billing period:	
Outbound	6 seconds
Inbound (800)	30 seconds

Non-Usage Sensitive Charges:	
Per 800 Number Per Month	\$2.00

ORIGINAL PAGE NO. 18
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.7 Other Service Offerings (Cont.)

4.7.1 Combined Business Calling Plan Service (Cont.)

A. Option A (Cont.)

3. Travel Card Service:
Usage Sensitive charge per call -
Outbound/Inbound (800) Service: \$0.2500/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

B. Option B:

1. Switched Access Service:
Usage Sensitive charge per call -
Outbound/Inbound (800) Service: \$0.0880/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 18 seconds

Non-Usage Sensitive Charges:
Per 800 Number Per Month \$2.00

2. Dedicated Access Service:
Usage Sensitive charge per call -
Outbound/Inbound (800) Service: \$0.0589/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period:
Outbound 6 seconds
Inbound (800) 30 seconds

Non-Usage Sensitive Charges:
Per 800 Number Per Month \$2.00

3. Travel Card Service:
Usage Sensitive charge per call: \$0.1750/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

C. Option C – Travel Card Service Only:

- Usage Sensitive charge per call: \$0.1750/min.
Monthly recurring charge: None
Installation charge: None
Minimum billing period: 6 seconds

ORIGINAL PAGE NO. 19
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.7 Other Service Offerings (Cont.)

4.7.2 Business Benefit Service
Switched Outbound and Inbound: \$.0900/min.
Directory Assistance: \$0.60

4.7.3 Wholesale Affinity Program
Outbound and Inbound Switched Voice Service: \$0.0800
Calling Card Service: \$0.145
Standard Calling Card Service: \$0.160

4.7.4 Business Benefit Term Plan
Customers will receive the following per minute rates based upon term commitment:

Month-to-Month	\$0.0900
1 and 2 Year	\$0.0850

4.7.5 Affinity Programs Option A
Call Type Per-Minute Rate
Switched Outbound/Switched Inbound \$0.08

4.7.6 Business Benefit Service Option 3a Savings Plan I
Customers will receive the following interLATA/intraLATA per minute rate: \$0.0800

4.7.7 TTI/ICG Service Plan I
Usage Sensitive Charges:

Dial-1 Rate Per Minute:
(Measured in 6-second initial and 6-second additional increments)

Intralata Dial-1 Peak: (8:00am - 4:59pm Monday - Friday)	\$0.0950
Intralata Dial-1 Off-Peak: (5:00pm - 7:59am Monday - Friday;- all day Saturday and Sunday and Holidays**)	\$0.0700
Interlata Dial-1:	\$0.0850

Calling Card:
(Measured in 30-second initial and 6-second additional increments)

Rate Per Minute (All Rate Periods):	\$0.2760
Per Call Charge:	\$0.00

Payphone Use Charge: \$0.25
Directory Assistance: \$0.50

SECTION 4 – RATES AND CHARGES

4.7 Other Service Offerings (Cont.)

4.7.8 TTI/ICG Service Plan II

Usage Sensitive Charges:

Dial-1 Rate Per Minute:

(Measured in 6-second initial and 6-second additional increments)

Intralata Dial-1:	\$0.0600
Interlata Dial-1:	\$0.0600

Calling Card:

(Measured in 30-second initial and 6-second additional increments)

Rate Per Minute (All Rate Periods):	\$0.2760
Per Call Charge:	\$0.00

Payphone Use Charge: \$0.25

Directory Assistance: \$0.50

4.7.9 Agency Program No. 1

	<u>Month-to-Month</u>	<u>1-Year</u>
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Switched:	\$0.0800	\$0.0750
Dedicated:	\$0.0556	\$0.0556

Dedicated outbound/Inbound:	\$0.0425
Calling Card:	\$0.149

4.7.10 Business Success Service

Monthly minimum charge:

Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service: A \$25.00 per-account per-month minimum charge will apply if a customer's usage charges under this plan are less than \$25.00 per account per month. This per-account charge will be applied the customer's Business Success Service usage in the month it is charged.

Business Success Service Dedicated Outbound and Inbound Service for switched outbound and toll free service: No minimum charge will apply to this service.

Rates and Charges

Usage Sensitive Charges:

Business Success Service Switched and Dedicated Outbound and Inbound service:

Dial – 1 and Toll Free Rate Per Minute: (Measured in 18-second initial and 6-second additional increments)

Switched:	\$0.0489
Dedicated:	\$0.0250

Calling Card: (Measured in 18-second initial and 6-second additional increments)

Business Success Calling Card Option 1: Customers of Business Success Calling Card Option 1 will receive a per-minute rate of \$0.139 and a per-call surcharge of \$0.00 for all Business Success Service direct calling card calls.

Business Success Calling Card Option 2: For a monthly recurring charge of \$0.99 customers of Business Success service will received a per-minute rate of \$0.099 and a per-call surcharge of \$0.00 for all Business Success Service direct dial calling card calls.

ORIGINAL PAGE NO. 21
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.7 Other Service Offerings (Cont.)

4.7.11 Business Benefit Service Option 1

Option 1 is available to all customers of Business Benefit Service on a month-to-month basis.

Rate Per Minute:

InterLATA:	\$0.0850
IntraLATA:	\$0.0850

4.7.12 Business Benefit Service Option 2

Option 2 is available to eligible members of a qualified services affinity group on a month-to-month basis.

Rate Per Minute: \$ 0.080

4.7.13 Business Benefit Service Option 3

Option 3 is available to eligible members of a qualified Direct Sales Affinity Member Group on a month-to-month basis.

Rate Per Minute:

InterLATA:	0.0850
IntraLATA:	0.0850

4.7.14 Business Benefit Service Option 4

Option 4 is available to all customers of Business Benefit Service subscribing via Dedicated Access who commitment to a 1 or 2 year term and a monthly volume usage commitment of \$1, 000.

Rate Per Minute: 0.0556

4.7.15 Business Benefit Service Option 5

Option 5, which is available to new and existing residential and business customers of Business Benefit Service customers on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

Per Minute Rate: 0.0590

Standard Underutilization Charges apply.

4.7.16 New Advanced Call Service

Usage Sensitive Charges:

Outbound (Dial 1):	\$0.079
Billing Period:	60 seconds, initial 60 seconds, additional
Inbound (Toll Free 800):	\$0.079
Outbound (Calling Card):	\$0.1390/minute
Billing Period:	18 seconds, initial 6 seconds, additional
Directory Assistance:	\$0.85/ per call

ORIGINAL PAGE NO. 22
EFFECTIVE: JUNE 15, 2007

SECTION 4 – RATES AND CHARGES

4.8 Other Service Charges

4.8.1 Account Codes

Monthly charge for non-verified Account Codes:	None
Monthly charge for verified Account Codes:	\$10.00

4.8.2 Re-establishment of Service

Non-recurring charge for re-establishment of service:	\$20.00
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4.8.3 Returned Checks

Returned check charge (per check):	\$10.00
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4.9 Directory Assistance

Charge per directory assistance call: (unless otherwise specified)	\$0.60
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A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether for not the Directory Assistance operator is able to furnish the requested telephone number.

4.10 Employee Concession

No employee concessions are offered under this catalog.

ORIGINAL PAGE NO. 23
EFFECTIVE: JUNE 15, 2007

SECTION 5 – SPECIAL SERVICE OFFERINGS

5.1 Special Service Offerings

The Carrier may from time to time waive or vary non-recurring charges for promotional, market research or other similar business purposes.